

## **2024 Fourth Quarter Briefing**

**March 2025** 

## **Agenda**

- Introduction of Cathay FHC
- Business overview
- Overseas expansion
- Business performance summary

Cathay United Bank

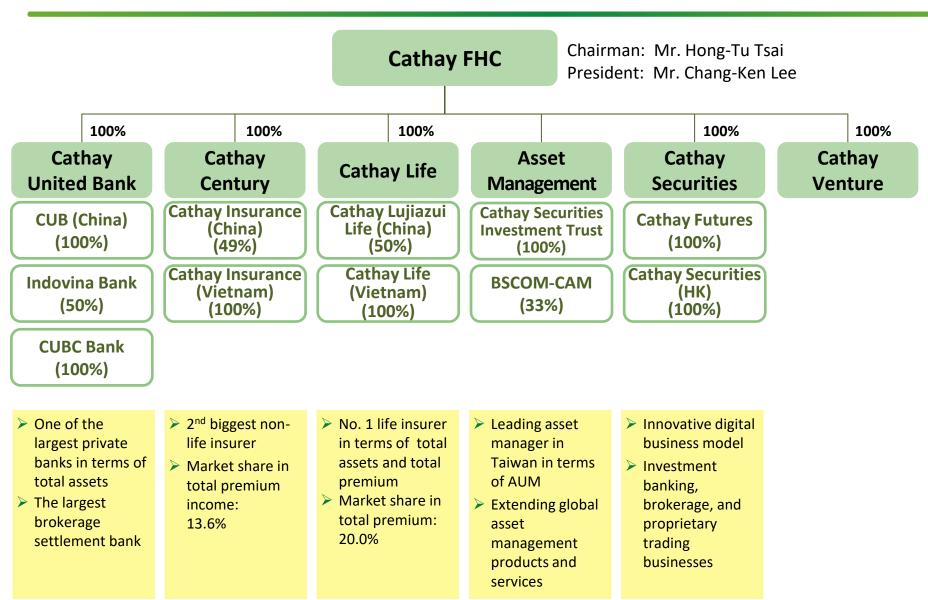
Cathay Life

Cathay Century

- Cathay's ESG efforts
- Appendix



## Cathay FHC: largest FHC, comprehensive products



Note: Data as of FY24

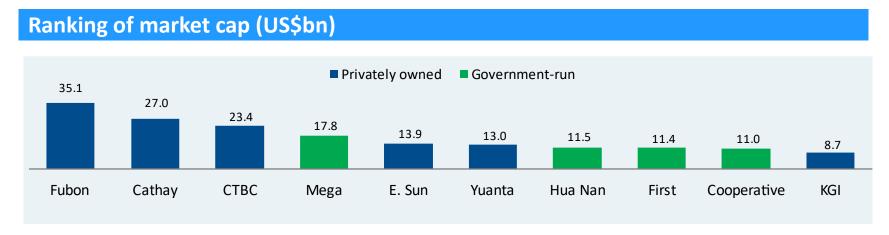
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#### Market leader in Taiwan's FIG sector

Largest listed financial group by assets.



Note: Total assets as of December 31, 2024



Note: Market capitalization as of March 31, 2025



## Cathay FHC's efforts on ESG integration & climate actions



- Formed Responsible **Investment Team**
- Included in DJSI Emerging Market Index
- Cathay United Bank (CUB) signed **Equator Principles**, a first in Taiwan
- Joined Asia Investor Group on Climate Change (AIGCC)
- Cathay Life self-compliance with PSI

Established CSR Committee

2014

2015

**Dow Jones Sustainability Indices** 

2016

- Joined Ceres Valuing Water **Finance Task Force**
- Cathay Securities published ESG rating reports on individual listed companies
- First Taiwan FIG to disclose carbon footprints in investment portfolio
- Active in engagement with government on climate governance
- Included in DJSI World Index
- Among the first to sign on TCFD initiative

Powered by the S&P Global CSA

- Cathay United Bank selfcompliance with PRB
- The only Taiwan FIG joined **CDP Non-Disclosure Campaign & Climate Action 100+ Initiatives**
- Cathay Century P&C Insurance self-compliance with PSI

2020

2019



2018



2017



- Issued ESG integration report certified by third party
- Participated in **Asian Utilities Engagement Program**

2021









2023



2024 GIIN



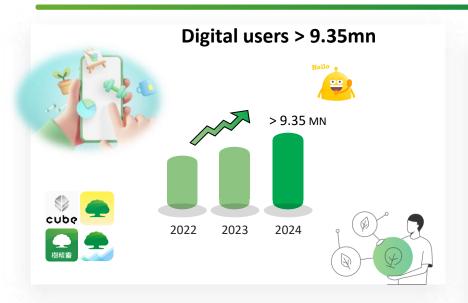


- •Selected by The Investor Agenda for its global top-10 bestpractice case studies in the Investor Climate Action Plans (ICAPs)
- •Became an RE100 member, the first financial institution in Taiwan
- Received SBTi validation of decarbonization targets
- Participated in TNFD, Ceres Valuing Water Finance Initiative, The Partnership for Biodiversity Accounting Financials (PBAF)
- Participated in **Business For Nature**
- Participated in **Nature Action 100**
- Joined Global Impacting Investing Network (GIIN) and **AVPN**





#### Empowering financial services with digital, data and technology



# Industry-leading Gen AI framework – GAIA Diverse AI applications/governance across the group Cathay's exclusive financial knowledge base Enterprise-level AI Model Hub Hybrid-Hierarchy AI guardrails with AI

## 1st FI in Taiwan to kick off data migration to the cloud

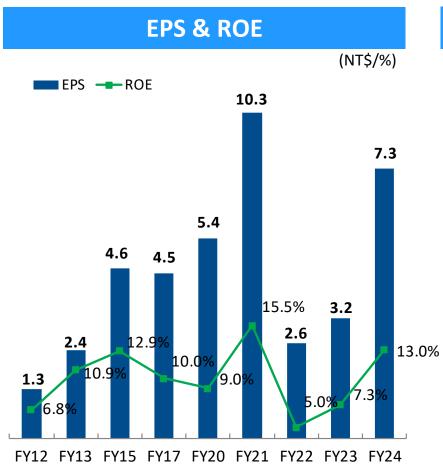


Build Data Lakehouse to strengthen the group's risk management capabilities & improve data operational efficiency



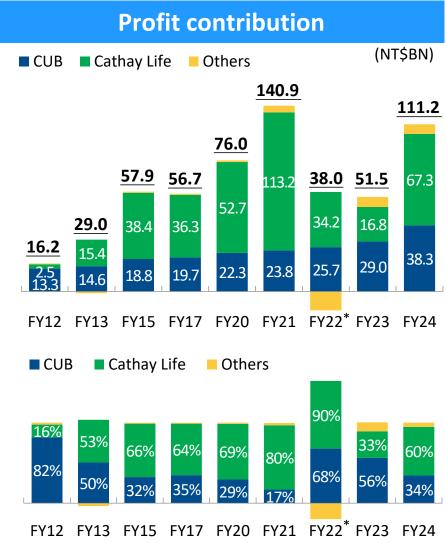


## Cathay FHC continued to deliver solid earnings



Note: (1) FY13 figures do not reflect the impact from applying fair value method on investment property.

(2) EPS has been adjusted for stock dividend (stock split).

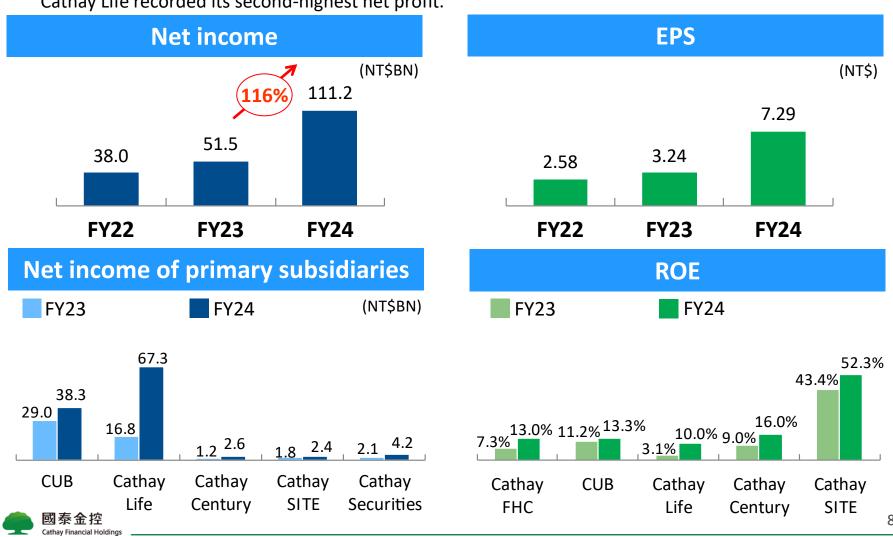


<sup>\*</sup> Cathay Century reported a net loss of NT\$19.6bn due to pandemic insurance losses.



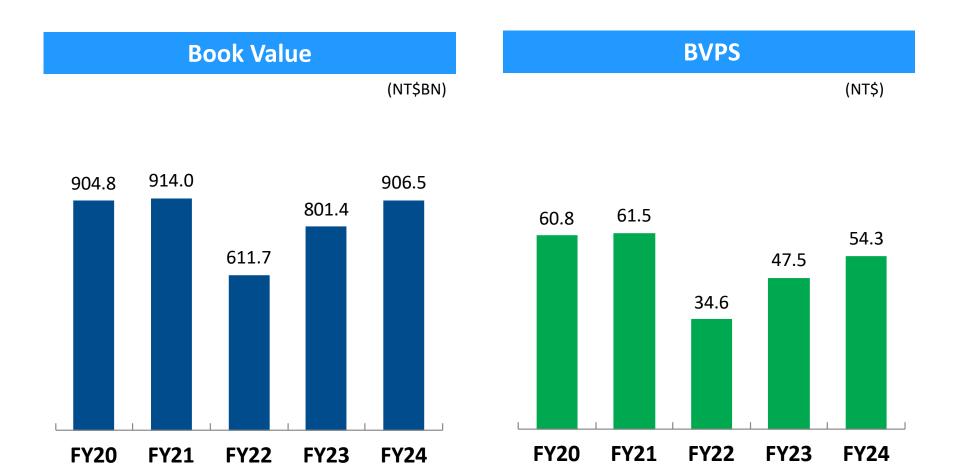
#### Cathay FHC – Net income & EPS

- FY24 net income and EPS reached the second-highest record, driven by strong core business momentum across subsidiaries.
- CUB, Cathay Century, Cathay SITE and Cathay Securities achieved record-high full-year earnings, while Cathay Life recorded its second-highest net profit.



## Cathay FHC – Book value & BVPS

FY24 book value increased YoY, owing to earnings contribution and the rise in equity markets.



Note: (1) Cathay Life changed its business model for financial asset classification on 2022/10/1 in accordance with IFRS 9 and the guidance by Accounting Research and Development Foundation.



Cathay Financial Holdings

(2) Book value includes preferred shares and minority interests. BVPS represented BVPS attributable to common shareholders. 9

#### **2024 Business overview**

#### Cathay United Bank

- FY24 net income set a record high for the 4<sup>th</sup> consecutive year, with 32% YoY growth.
- Showed robust loan growth. Net interest income grew 18% YoY. Asset quality remained benign.
- Net fee income rose 34% YoY. WM and credit card fees grew 41% and 33% YoY, respectively.

#### **Cathay Life**

- APE and VNB grew 22% and 30% YoY, respectively, driven by strong sales growth in health & accident policies and FX-denominated long-term regular-premium products.
- Maintained solid capital position with RBC ratio of 359% and E/A ratio around 9%.

#### **Cathay Century**

- Premiums grew 13% YoY, with 13.6% market share. Maintained steady underwriting profits by focusing on both quality and quantity, as well as ongoing risk management.
- Strengthened online business in China. Accelerated digital transformation and business expansion in Vietnam.

#### **Cathay SITE**

- FY24 net profit reached a record-high. AUM reached NT\$2.24tn. Earned wide acclaim for various products.
- Honored with the OTC ETF Issuer Award from Taipei Exchange and recognized as Taiwan's Best Fund House by AsianInvestor, Asia Asset Management, and Benchmark, among a total of 32 awards.

#### **Cathay Securities**

- Gained market share by optimizing customer experience through a digital-only model and deepening digital engagement to expand the customer base.
- Expand product lines and platform functions in sub-brokerage business, maintaining the largest market share in the industry.

#### **2025** Business outlook

#### Cathay United Bank

- Expand wealth management and credit card business by deepening relationships with high-net-worth clients to increase fee income.
- Grow loans steadily while maintaining benign asset quality. Enhance cross-selling for more effective capital deployment.
- Develop cross-border business and digital retail banking business overseas.

#### **Cathay Life**

- Continue the "Protection First, Elderly Friendly" strategy, aiming for customers' healthy life and fulfilling retirement. Focus on protection-type products to accumulate CSM.
- Seek opportunities for quality stocks and bonds to enhance recurring income. Continue dynamic hedging strategy to maintain stable hedging costs.

#### **Cathay Century**

- Emphasize on quality and quantity. Reinforce risk control and compliance.
- Focus on customer-centric strategy. Deepen digital application to enhance customer satisfaction and retention.
- Expand online business in China. Strengthen digital infrastructure and foster cross-industry cooperation in Vietnam.

#### **Cathay SITE**

- Integrate global asset management resources and expand distribution channels.
- Promote retirement and inclusive financial planning products and training.
   Strengthen ESG investment process.
- Develop innovative fintech applications and services.

#### **Cathay Securities**

- Enhance data-driven capabilities to provide diverse and personalized services, creating a strong word-of-mouth effect.
- Leverage digital advantages to replicate the success of strategies such as "smart SIP adjustment" and "dividend reinvestment", driving new growth momentum.

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## **Cathay FHC in Southeast Asia**

	China	Vietnam	Cambodia	Hong Kong	Singapore	Malaysia	Laos	Philippines	Myanmar	Thailand	Indonesia
Bank	7	37	15	1	1	1	1	1	1	1	1
Life	51	142									
P&C	26	2									
Asset Mgt.	1										
Securities				2							

Note: (1) Footprints in Thailand and Indonesia are rep. offices.

(2) Cathay FHC owns 49% stake in Cathay Century (China), and 33% stake in BSCOM Cathay Asset Management.



#### ■ Banking

- Vietnam: Develop corporate banking. Alliance with leading local e-retailer to promote digital unsecured loan platform.
- Cambodia: Optimize digital retail banking platform and expand cross-border business.
- Singapore: Showed strong growth momentum, with more than 30% of revenue generated from new businesses/customers.

#### ■ Cathay Life (Vietnam)

- Total premium grew 7% YoY to 3.1tn VND in FY24.
- Enhance sales structure to drive premium growth.

#### Cathay Insurance (Vietnam)

- Premium income grew to 578bn VND in FY24.
- Continued to promote digital transformation and mobile insurance applications.

## **Cathay FHC in China**



- Cathay United Bank
- Cathay Lujiazui Life
- Cathay Insurance
- Cathay Securities
- **BSCOM Cathay Asset Management Company**

#### ■ Cathay United Bank

- The sustainability-linked syndicated loan, for which CUB China served as mandated arranger, received Best Practice for Green Financial Service award from Shanghai Banking Association.
- Hong Kong branch garnered 6 accolades in the Green and Sustainable Finance Awards from HKQAA.

#### ■ Cathay Lujiazui Life

- Total premium grew 17% YoY to 7.1bn RMB in FY24.
- Expanded business scale and value through agent workforce and multi-channel development.

#### Cathay Insurance (China)

 Formed a strategic alliance with Ant Group.
 Developed e-commerce financial services, with more than 90% of premium from online channels.

#### Cathay Securities (HK)

- Continued to grow local and cross-border business.

#### ■ BSCOM Cathay Asset Management

- Business remained steady.

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Cathay Life

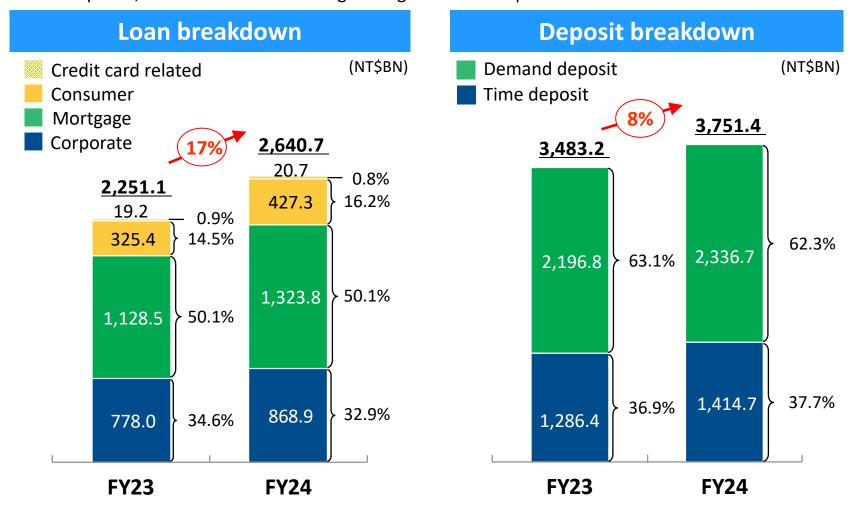
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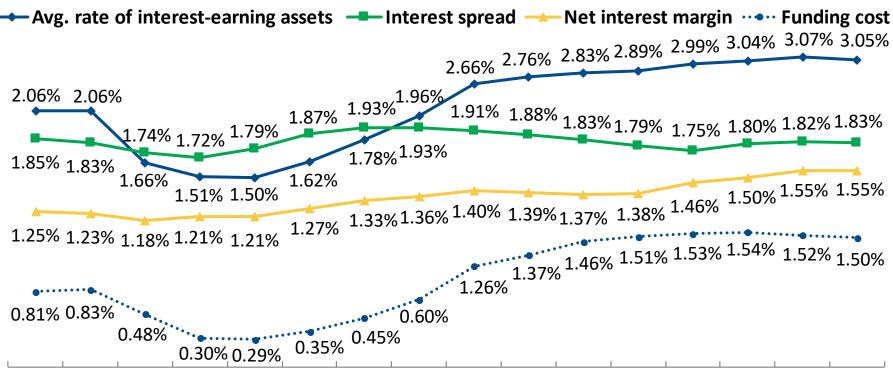
## Cathay United Bank – Loan & deposit breakdown

- Loan growth was robust, with double-digit YoY growth in corporate, mortgage and consumer loans.
- Effectively controlled funding costs by optimizing FX deposit structure and increasing the proportion of TWD deposits; maintained the advantage of high demand-deposit ratio.



## Cathay United Bank - Interest yield

FY24 NIM rose 17bps YoY, reflecting the strong loan growth, expanded position and higher yield in FX financial assets as well as well-contained funding costs.



FY18 FY19 FY20 FY21 1Q22 1H22 9M22 FY22 1Q23 1H23 9M23 FY23 1Q24 1H24 9M24 FY24

 Quarterly
 4Q21
 1Q22
 2Q22
 3Q22
 4Q22
 1Q23
 2Q23
 3Q23
 4Q23
 1Q24
 2Q24
 3Q24
 4Q24

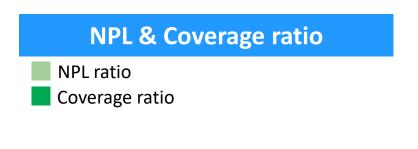
 Spread
 1.74% 1.79% 1.94% 2.02% 1.96% 1.91% 1.84% 1.73% 1.70% 1.75% 1.83% 1.86% 1.87%

 NIM
 1.22% 1.21% 1.33% 1.45% 1.46% 1.40% 1.37% 1.36% 1.40% 1.46% 1.55% 1.61% 1.57%

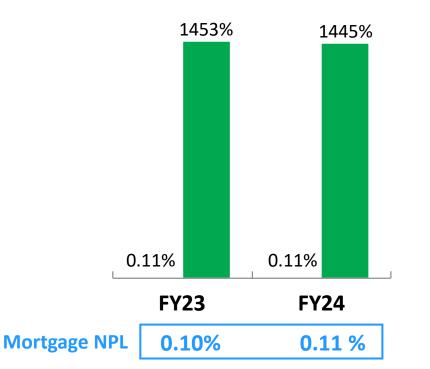


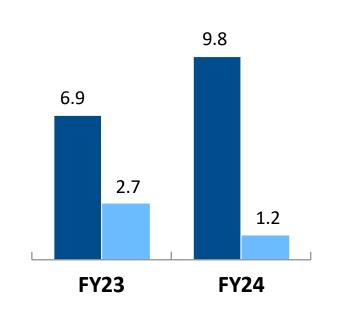
## **Cathay United Bank – Credit quality**

Asset quality remained benign, with NPL at 0.11% and coverage ratio at 1445%.



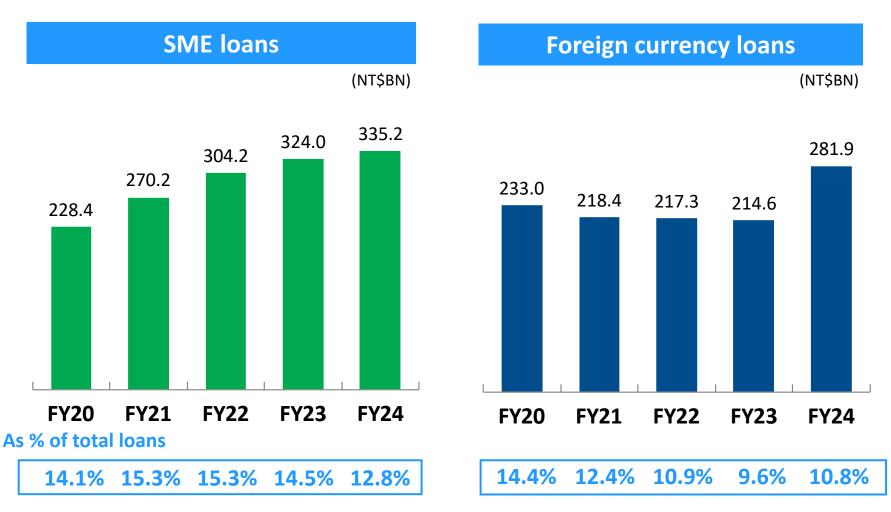






## **Cathay United Bank – SME & FX loans**

- SME loans showed steady growth.
- FX loans regained growth momentum. CUB aims to grow FX loans while ensuring asset quality.



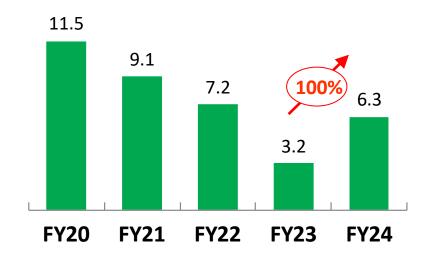
## **Cathay United Bank – Offshore earnings**

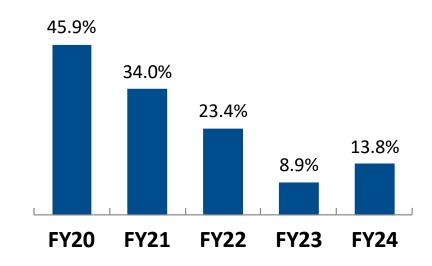
Offshore earnings rebounded due to the recovery in deposits, loans and investment income.

## Offshore earnings

(NT\$BN)

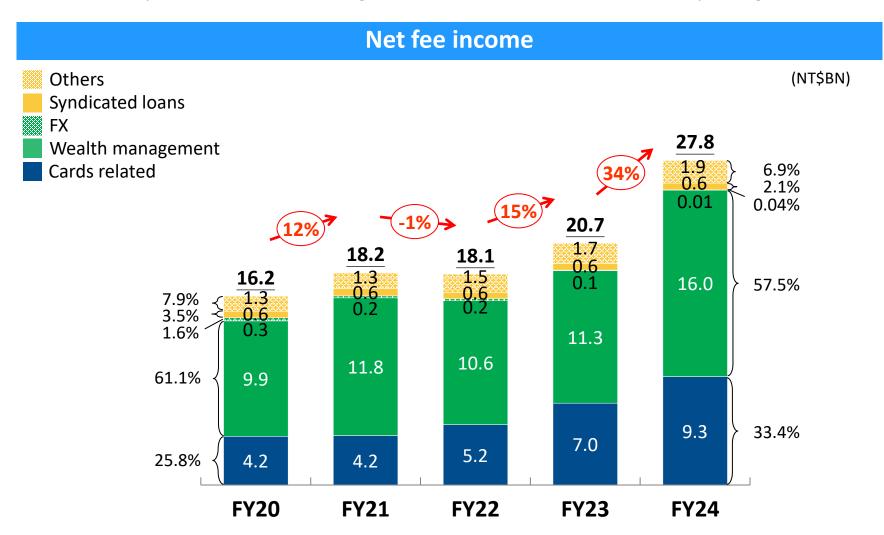
#### As % of CUB pre-tax profits





## Cathay United Bank – Net fee income

Net fee income grew 34% YoY. Wealth management fees grew over 40% YoY, driven by strong sales across WM products. Credit card fees grew 33% YoY due to increased overseas spending.

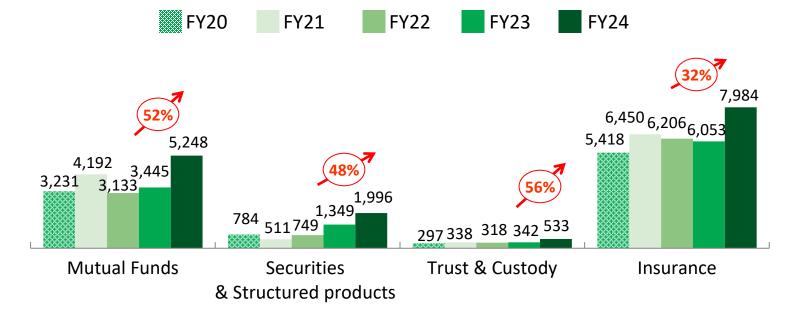


## **Cathay United Bank – Wealth management fees**

- WM fees rose 41% YoY, driven by strong sales in mutual funds, overseas bonds and bancassurance.
- WM customers and AUM continued to show steady growth.

#### Wealth management fees breakdown

(NT\$MN)	FY20	FY21	FY22	FY23	FY24
Wealth management fee income	9,878	11,783	10,595	11,344	15,963
YoY growth (%)	1.9%	19.3%	-10.1%	7.1%	40.7%





Note: If including income from selling treasury products (bonds, structured products, and foreign exchange) of NT\$8.5bn, WM income would grow by 54% YoY.

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Cathay United Bank

## Cathay Life

Cathay Century

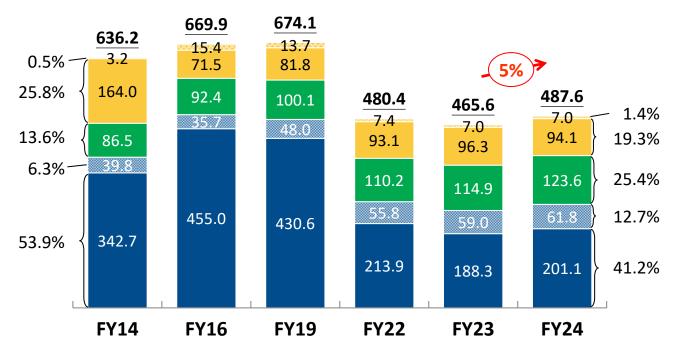
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## **Cathay Life – Total premium**

Total premium income resumed growth as premiums from high CSM protection products and traditional savings policies both increased by 7% YoY.





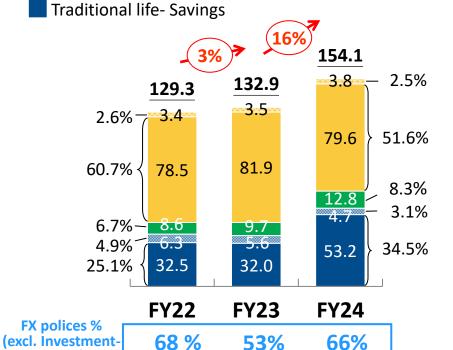


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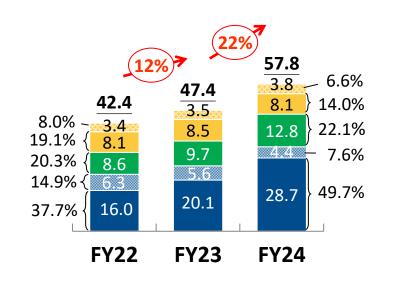
## Cathay Life – FYP & APE

- FYP and APE respectively rose by 16% and 22%, attributable to an increase in sales volume of health & accident policies and FX-denominated traditional long-term regular-premium products.
- Health and accident insurance achieved 31% YoY growth in FYP, driving NB CSM to a record high.

#### First Year Premium Others (NT\$BN) Investment-linked & Interest sensitive annuity Health and accident Traditional life- Protection



#### **Annualized FYP (APE)** Others (NT\$BN) Investment-linked & Interest sensitive annuity Health and accident Traditional life- Protection Traditional life- Savings





linked)



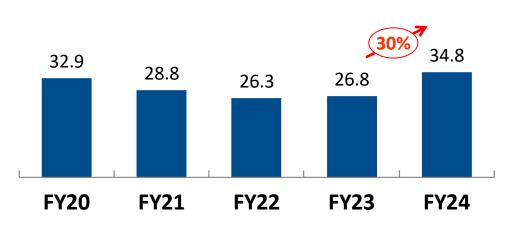
## Cathay Life – Value of new business

□ VNB increased 30% YoY, driven by higher sales volume of health & accident policies and FX-denominated traditional long-term regular-premium products.

#### Value of new business

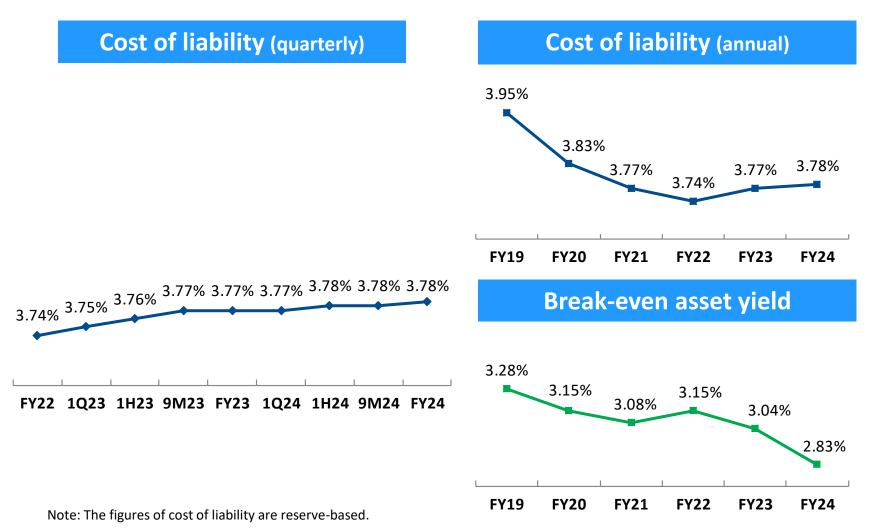
Profit Margin	FY20	FY21	FY22	FY23	FY24
VNB/FYP	20%	14%	20%	20%	23%
VNB/APE	53%	56%	62%	56%	60%

(NT\$BN)



#### Cathay Life – Cost of liability and break-even asset yield

Cost of liabilities remained flat QoQ; the break-even asset yield continued to improve.



## **Cathay Life – Investment portfolio**

(NT\$BN)	FY21	FY22	FY23			FY24		
Total investments <sup>(1)</sup>	7,254.1	7,330.6		7,638.1			7,990.6	
	Weight	Weight	Weight	Amount	Return	Weight	Amount	Return
Cash & Cash equivalents	4.4%	4.1%	2.6%	199	2.0%	1.9%	156	2.6%
Equity- Domestic	7.2%	5.1%	6.6%	504	7.4%	7.2%	575	15.4%
Equity- International <sup>(2)</sup>	6.4%	5.6%	5.6%	427	5.5%	5.5%	437	11.6%
Bond- Domestic	7.9%	7.1%	8.1%	622	4.8%	8.3%	666	5.6%
Bond- International (2)	57.7%	61.9%	61.8%	4,718	3.8%	62.0%	4,952	3.8%
Mortgage & Secured loans	4.2%	3.8%	3.0%	230	2.5%	2.9%	230	2.4%
Policy loans	2.3%	2.3%	2.2%	170	5.1%	2.1%	167	5.2%
Real estate	7.6%	7.7%	7.5%	577	2.4%	7.5%	597	2.5%
Others	2.3%	2.5%	2.5%	192	0.9%	2.6%	209	1.0%

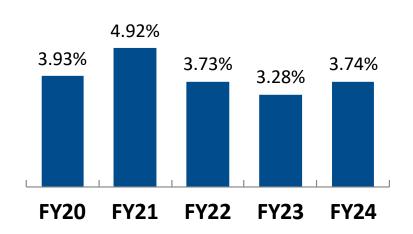
Note: (1) Total assets excluded separate account assets.

國泰金控 Cathay Financial Holding

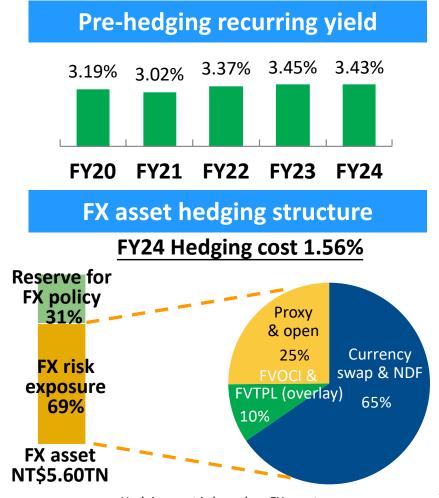
## **Cathay Life – Investment performance highlights**

- The pre-hedging recurring yield saw a slight decline YoY, reflecting lower cash dividend income from capital gains realization, partially offset by continued growth in interest income.
- Major Asian currencies were weaker than TWD against USD in 4Q24, reducing the effectiveness of proxy hedging.

#### After-hedging investment yield



Note: Pre-hedging recurring income doesn't include capital gains but interest revenue, cash dividend and rental income. Yields for the aforementioned were 3.05%, 0.21% and 0.16% in FY24; and 3.01%, 0.26% and 0.16% in FY23, respectively.

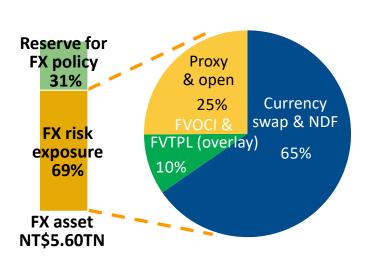


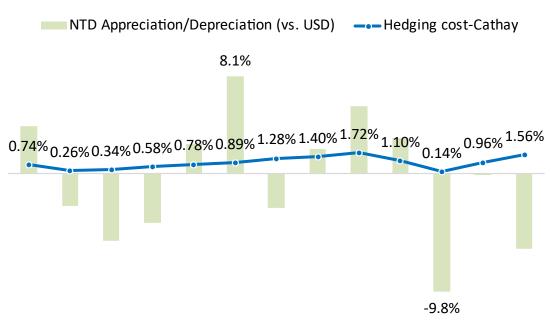
## **Cathay Life – Dynamic hedging strategy**

Dynamic and effective hedging strategy maintains hedging costs within the target range of 1-1.5%.

**FY24 FX asset hedging structure** 

#### **Hedging cost vs. NTD/USD movement**

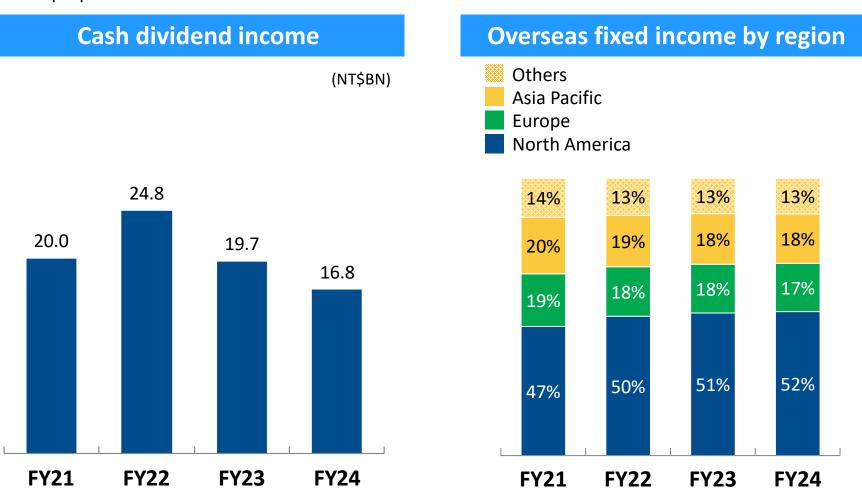




FY12 FY13 FY14 FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23 FY24

# Cathay Life – Cash dividend income & overseas fixed income by region

- Cash dividend declined YoY due to dynamic adjustments in stock portfolio amid favorable equity market.
- Capitalized on the high interest rate environment to increase U.S. bond positions, leading to an increase in proportion of overseas fixed income investments in North America to 52%.

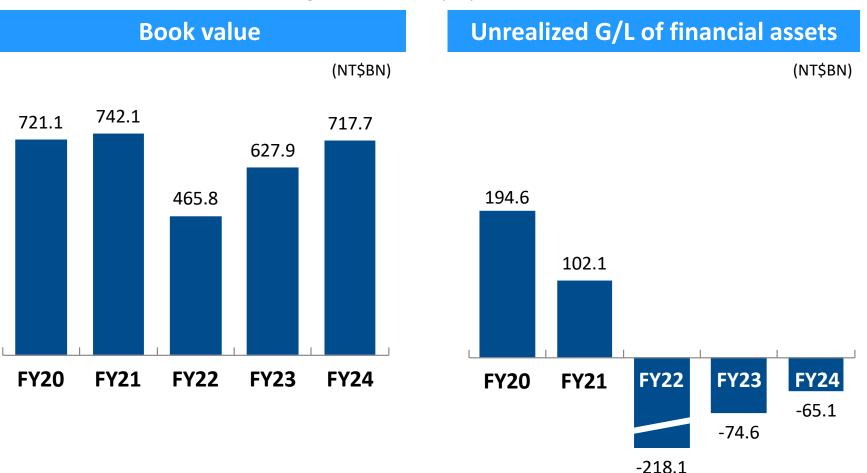




Note: Exclude overseas deposit.

# Cathay Life – Book value & unrealized G/L of financial assets

- Book value increased YoY, supported by earnings contributions and an increase in unrealized G/L. Equity-to-asset ratio was around 9%.
- Unrealized G/L recovered YoY owing to the rise in equity markets.



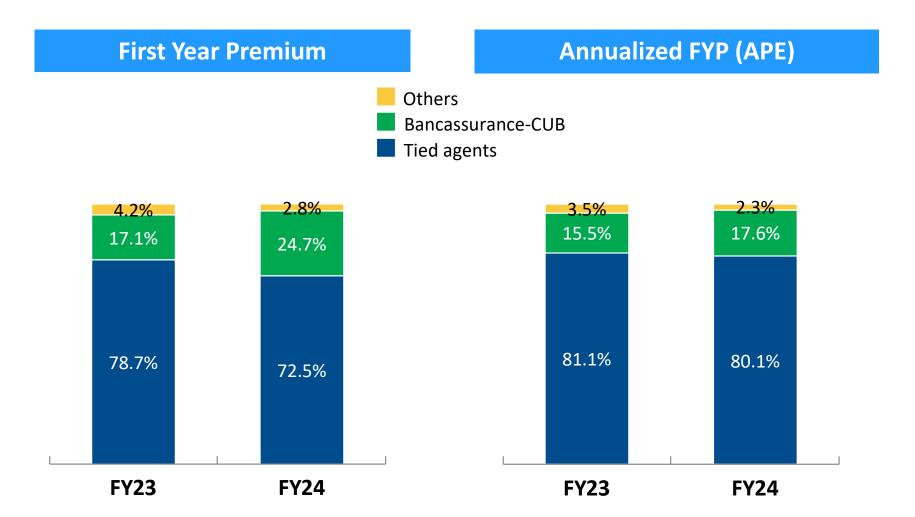
Note: (1) Cathay Life changed its business model for financial asset classification on 2022/10/1 in accordance with IFRS 9 and the guidance by Accounting Research and Development Foundation. 金控 (2) Unrealized G/L of financial assets are the combination of FVOCI & FVTPL (overlay approach).



Cathay Financial Holdings

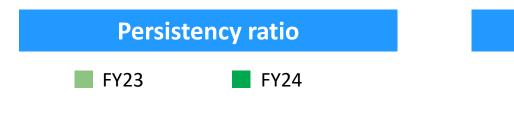
## **Cathay Life – Distribution channels**

Premium income was mainly generated by Cathay Life sales agents and Cathay United Bank. The group's strong sales capabilities provided solid contributions to premium income and VNB.

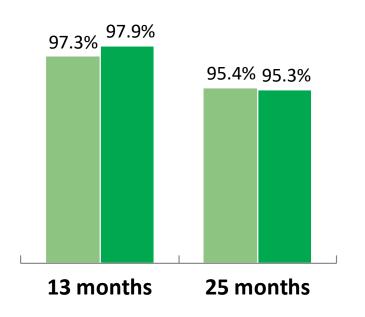


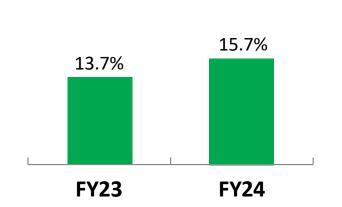
## **Cathay Life – Operational indicators**

- Persistency ratio remained high, exceeding 95%.
- Expense ratio increased YoY, attributable to increased sales of traditional long-term regular-premium products and health & accident policies.









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Cathay United Bank Cathay Life

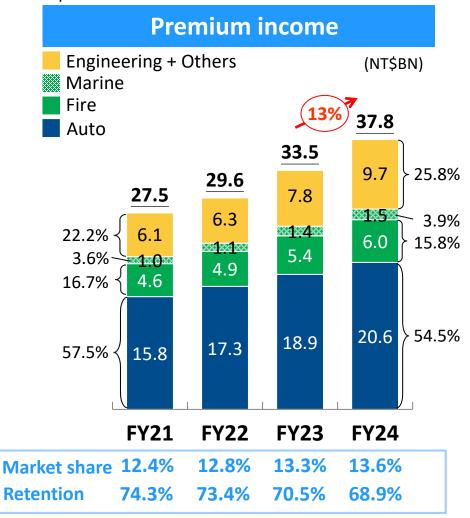
## **Cathay Century**

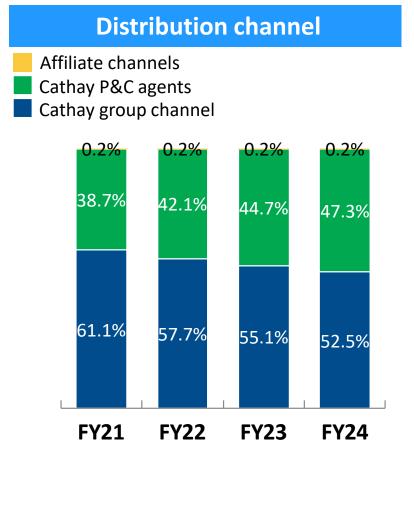
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#### Cathay Century – Premium income & distribution channels

- □ Premium income maintained double-digit growth. Market share was 13.6%, ranking No.2 in the industry.
- Proportion of premium income generated by Cathay P&C agents rose to ~50%, driven by stronger performance in commercial insurance.



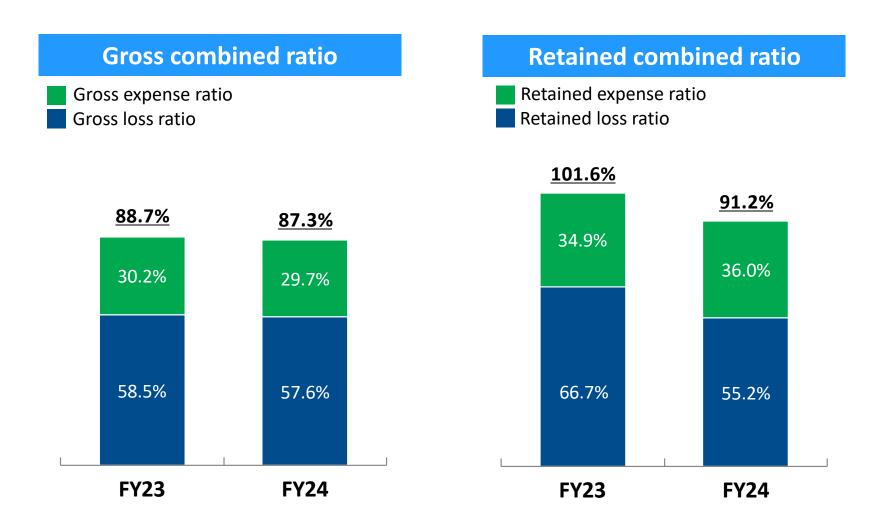




國泰金控 Cathay Financial Holdings

# **Cathay Century – Combined ratio**

☐ Gross combined ratio and retained combined ratio declined due to higher premium income in 2024.



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# Renowned corporate sustainability performance

### Global

Member of

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

Included in DJSI World & DJSI EM







**AAA** 



A- level

**RE100** 





**First Taiwan FI** 



Asia 6th approval



2022 & 2023 ICAPs

**Global best practice** 

1<sup>st</sup> in Asia

TCFD report

of the year

Environmental Finance

Sustainable

Investment

Awards 2024 Winner

### **Taiwan**

Top-20% Corporate Governance



**TWSE Corporate Governance Evaluation** 



Top-10 World Corporate Citizen for **12** years **Top 3 Large Cap & Financial** in 2024

### ESG WOOD (B.85 G.# S.##

### **Global Views**

First Prize in Annual Survey for 3 years (Finance & Insurance), selected for "Annual Honor Roll" in 2022



2024 Taiwan Corporate Sustainability Awards



# Cathay's sustainability strategies and goals



### **Climate**

### Low-carbon economy

- Net-zero emissions across financial assets by 2050
- Leadership in climate engagement
- Comprehensive financial solutions for climate change



### Health

### **Health promotion**

- Expansion of the health ecosystem
- Support for rehabilitation
- Development of elderlyfriendly services

# 000 ...

### **Empowerment**

### **Workplace Empowerment**

- Employee reskilling and upskilling
- Leadership pipeline development
- Fostering workplace diversity, equity and inclusion

### Sustainable environment

- Zero-carbon operations by 2050
  - Green operations
  - Green energy
  - Green real estate

### **Financial health**

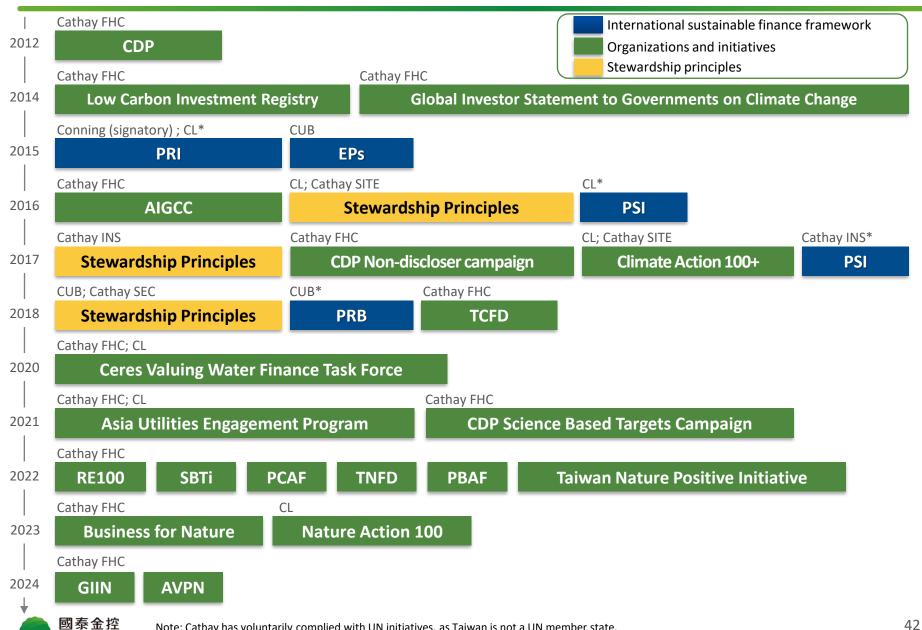
- The industry's top guardian of customer assets
- Benchmark enterprise for financial inclusion in Taiwan

### **Social Empowerment**

- Youth empowerment
- Women's empowerment
- Support for the underprivileged



# Participation in climate actions and nature initiatives



Cathay Financial Holdings

# Cathay FHC's commitment to net-zero carbon emissions



Low-carbon operation transition since 2017

**RE100** 

LIMATE CD

Became an RE100 member



Received SBTi validation of carbon reduction



**Disclosed carbon footprints** 

in investment portfolio

2019

CUB ceased financing new coal power projects (Zero coal financing in 1Q27)
Cathav Life excluded investments in coal power plants without active

transition plans

No new investments with revenue over	2022	2025	2030	2040
Coal value chain	30%	20%	20% (OECD: 5%)	5%
Unconventional oil & gas	50%	30%	30% (OECD: 20%)	5%

2020

Integrated carbonreduction performance into CEO's KPI

Received Science-Based Target initiative (SBTi) validation
Became an RE100 member

2025

100% renewable energy for headquarters

2030

100% renewable energy for all locations in Taiwan

2050

**Net-zero carbon emissions** 



# Integrating ESG into responsible investment and lending

### **Investment/Lending Process**

### **Engagements after Investment/Lending**

**Investment & Lending decision** Negative/ exclusionary screening **Post-investment** Dynamically manage ESG risks ESG annual review **Decline** Corporate engagement **ESG** integration Exercise voting rights Encourage investees to improve Material ESG risks transparency **Post-lending** Investment — Controversial **Investment/lending** Financial & lending behaviors Analysis Dynamically manage ESG risks decision Manage according Monitor and manage intelligently with to ESG risks level Early Warning System ESG annual review Climate risks

## Themed investment/lending

- Low carbon
- Infrastructure
- · Aging society and health
- Water resource Community and financial inclusion

## Impact investing

Invest to solve social and environmental problem and measure the results.

### Mandate investment management

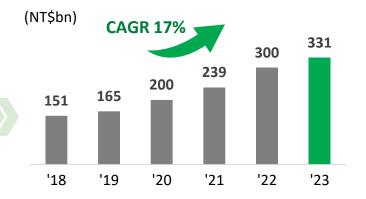
Check whether asset managers are PRI signatories and monitor their responsible investment performance

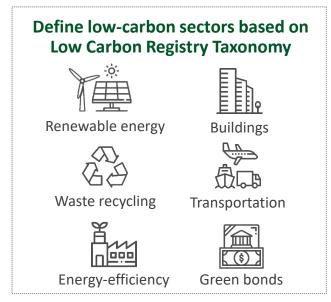


# Leveraging financial competence to support sustainability

### 2023 Sustainability themed investment / lending Lending **Related to SDGs** Investment (NT\$) Low carbon 289.7bn 40.8bn Infrastructure 841.5bn 70.2bn Water 490.3bn 43.7bn resources ğ **Aging society** 2.4bn 4.0bn & health **Community &** inclusive 6.7bn 1.1bn #### finance

### Low-carbon investment/lending grew YoY





# Hastening positive environmental change with green products

### Pioneers in renewable energy financing

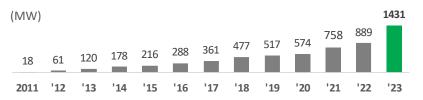


Wind Power + Solar Power

Total capacity of financed solar power stations and wind turbines

2,804 MW

### Total capacity of loan-financed solar power stations installed



### Green finance services across markets



### Sustainability-linked loan (SLL)

Approved **~60 SLLs, NT\$48bn+** across Taiwan, Hong Kong, the Philippines, Singapore & Australia



### **Green deposit**

Utilized by over 40 companies of NT\$30bn Released 1<sup>st</sup> green deposit assurance report

### First in the industry – Green insurance



Renewable energy

NT\$ 211bn

cumulative insured amount



**Public bicycles accident** 

188.5mn

bicycle riders



Offshore wind power insurance



**10,745** bicycles

### **Green landlord**

**18 companies** joined the program (2023) Supplied **1,349kWH** in renewable energy

### **Green leasing program**













Tenants

Tenants



Renewable energy provider

One contract for all

Commercial buildings (Electric meter owner)



# Health promotion – from compensation to prevention

### FitBack app health promotion program



### **Compensation** ► ► ► Prevention

FitBack wellness platform to encourage a healthier living



Accrued 1.23 tn steps, conserving 175,000 tons of carbon emissions

Track health habits











steps

heart rate

sleep fitness aerobic

**Health ecosystem** 

**Fitness** programs

Health counselling

Dietary supplements Fitness gear

**Expand influence** 

Policyholders

General public

**Employees** 

### FitBack app + spillover-feature insurance products





Premium discounts

Increased Benefit

**Increased** insured amount



Led the industry by offering 30 spillover insurance policies



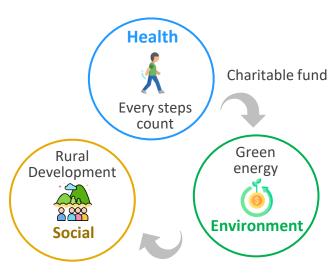
**Every step counts for charity** 





Reach the collective step target, and Cathay donates to a charitable fund, turning every step into environment and social sustainability.

> **385,000** participants, **92.4bn** steps Cathay donated NT\$ 8.4mn



Revenue/electricity generated

## Financial health – financial inclusion



### Small amount whole life insurance

Provided basic coverage through 267,000 policies to elders who have difficulty obtaining required insurance.



### **Microinsurance**

Offered basic protection of NT\$47.5bn to 130,000 economically disadvantaged.



### **Elderly-friendly products**

Tailored insurance products through 125,000 policies to elders up to 80 with physical conditions excluded from standard qualification.



### **Microfinance**

Financed US\$41mn to Southeast Asian microfinance institutions (MFIs).



### accessibility via digital platforms



**CUBE App**, connecting Bank, Life, P&C and Securities services, provides ~7mn digital users onestop digital financial services.



**Mix and Match** allows users to select and assemble their desired insurance policies.



SmartBiz commercial sales platform and Smart Claim assistant, provide seamless insurance and claim services



**Cathay Securities App,** with 1.78mn customers, offers all-in-one digital investment services.



**Chatbot Alpha** serves over 1.5mn monthly online users from all Cathay channels.



# Creating a culture of DEI at workplace

### **Diverse communication channels**

### **Cross-generation inclusions**



Town hall/employee meeting 60%+ employees feel increased company loyalty



**Supervisor-employee 1x1s** 

4.2/5 satisfaction for supervisor feedback



**Cross department engagement activities** 3x cross department interaction rate

### "Career FlexiPacing" support

Supporting employees in maintaining flexible career pacing, balancing work and family care



Flexible WFH arrangement



Continue to upskill via online courses



Cloud-based library for continuous learning



Employee Assistance Program (EAP)

### **Diversify talent acquisition**

New hires by academic disciplines

13 In 2020 118

In 2023

Attracting STEM talent, valuing female in STEM

70%+ **STEM** 

~50% Female in STEM







### Women empowerment



69%

women employees



54%

women in manager positions



23% 4

women on the Board of Directors (2021: 8% , 2022: 15%)



# **Promoting a DEI society**

### Proactive actions to address various needs in the society

### **Income Inequality**



Scholarships

### **Cultural Deficiency**



Cloud Gate contemporary dance

### **Female Power**



AWE Women Entrepreneurs

### **Youth Competence**



Youth Empowerment

### **Aging Society**



**Elderly Care** 



Reach 260,000+ youths, women, vulnerable, and the general public



~500 engagements with schools



~300 creative proposal received

Note: The above figures represent the cumulative amount as of the end of 2023

### Youth empowerment action in campus

### **Climate Change**



Cathay Climate Change Youth Forum

### **Sustainable Energy**



Proposal platform to empower youth voices and actions

### **Financial Literacy**



Educate knowledge on financial products and career exploring

### **Impact Investing**



Campus tour to educate impact investment

### **Critical Thinking**



Train the trainer to promote critical thinking by youth

### Input



Amount Invested
NTD 31mn+\*

### Outcome



Beneficiaries 85,000+ attendees\*

### **Impact**

### **Youth Action Willingness**



2023 an average of 92.7% of participants are willing to engage in sustainable actions after events



Note: coverage 2021-2023

# Agenda

- Introduction of Cathay FHC
- Business overview
- Overseas expansion
- Business performance summary

Cathay United Bank

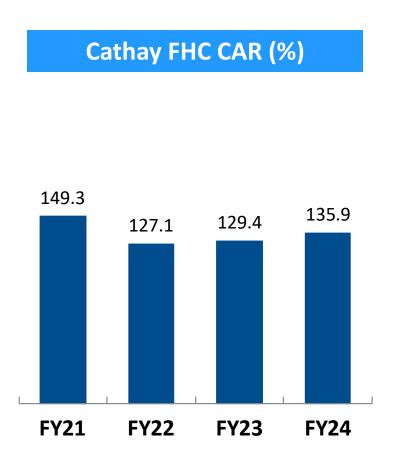
Cathay Life

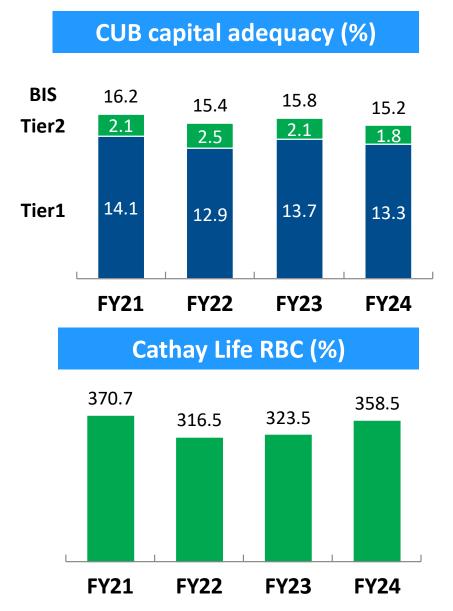
Cathay Century

- Cathay's ESG efforts
- Appendix



# **Cathay FHC – Capital adequacy**



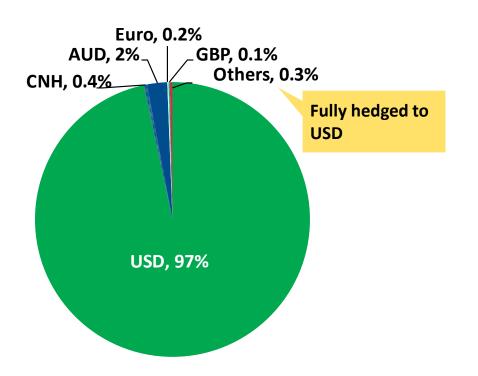


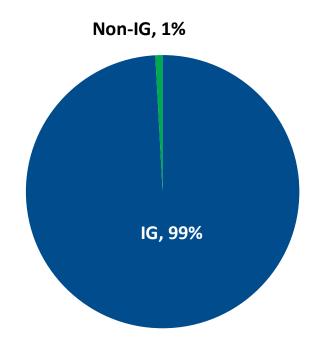


# Cathay Life – Overseas bond breakdown by currency and rating

**Overseas bond by currency (FY24)** 

Overseas bond by rating (FY24)





# Response to IFRS 17 & TW-ICS implementation

- Proactively participating in the international field testing of IFRS 17 and ICS since 2015
- Refining business strategies since 2020 in response to the implementation of IFRS 17 and TW-ICS, focusing on new business profitability, investments and capital planning



### **Product Strategy**

### Profitability under new framework is confirmed

- Focus on not only returns but risks, namely risk-adjusted return on capital (RAROC)
- Shift to protection-type, USD interest sensitive life and ILPs



### **Investments**

### **Liability-driven investments**

- Risk-adjusted return on capital (RAROC) consideration under TW-ICS
- More fixed income assets to enhance recurring yield and manage interest rate risks



### **Capital**

# Capital raising plan to create buffer for market fluctuation

NT\$35bn common equity injection in 2022; NT\$35bn and NT\$80bn subordinated debt issuance in 2023 and 2024, respectively.

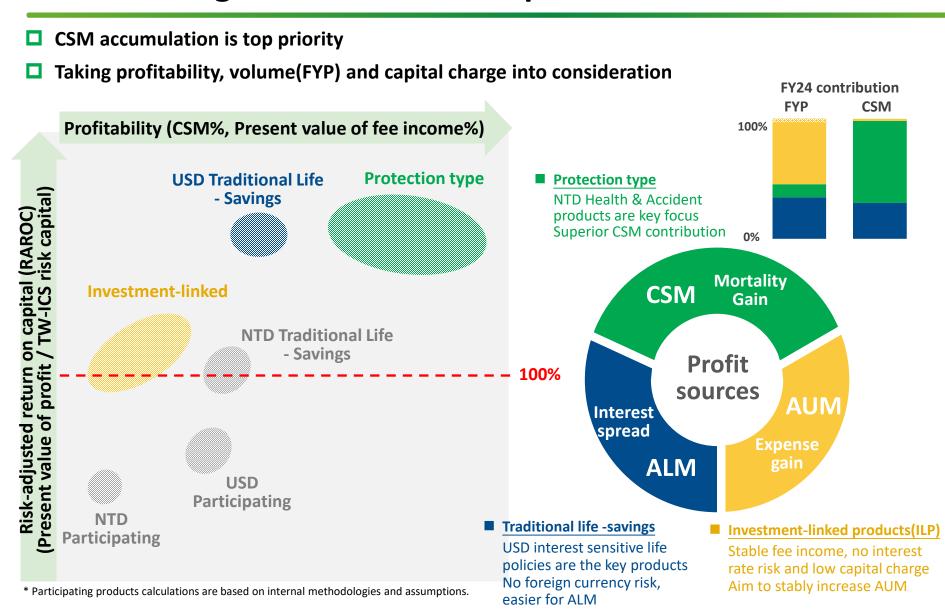
## Asset Liability Management

### Strengthen interest rate risk management

- Advance duration management, including effective and dollar duration
  - Employ interest rate hedge for USD policies as needed



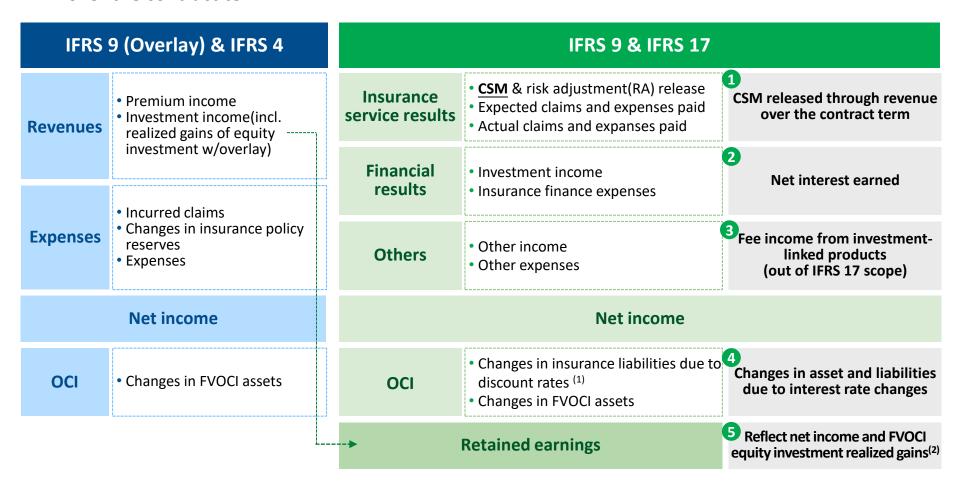
# Focus on high CSM and RAROC products





# **Enhancing transparency and comparability under IFRS 17**

- Mark-to-market valuation for insurance liabilities
- Profit of insurance policies recognized as CSM (as a liability item) and released through revenue over the contract term



# New solvency regime TW-ICS: Higher capital requirements

□ TW-ICS requires higher capital, with stricter risk-based assessments, market-consistent liability valuation, and higher capital charges for various risks.

		RBC	TW-ICS		
Adopted framework		RBC (NAIC)	ICS (IAIS)		
	Fixed income	Amortized cost			
Valuation	Stock	Average market value over half-year period	Mark-to-market (market adjusted value)		
	Insurance liability	Locked-in basis			
Capital r	esources	Tiering	Tiering CSM 100% recognized as capital		
Risk measurement VaR 95%		VaR 95%	VaR 99.5%		
Risk calculation		Factor-based	<ul> <li>Stress approach (primarily), factor-based</li> <li>Broader risks         (longevity/lapse/expense/catastrophe/non-default spread risks)</li> </ul>		



# TW-ICS: Transitional measures ease capital pressure

Transitional measures on Capital Resource

- Linear increase of the net fair value impact from assets and liabilities for legacy portfolios (1) over a 15-year phase-in period
  - A phase-in mechanism for the valuation of assets and liabilities to alleviate day-one impact

Transitional measures on Required Capital

- Linear increase of the capital requirement over a 15-year phase-in period
  - Interest rate risk: from initial 50% to 100%
  - -Longevity/lapse/expense/catastrophe/non-default spread risks: from initial 0% to 100%
  - Domestic stocks and real estate risk factors linearly converge to TW-ICS from RBC



- Morbidity/mortality/longevity/lapse risk stress factors are adjusted based on localized data
- Localization equity and real estate risk factors

Risk factor	RBC	ICS (IAIS)	TW-ICS
Taiwan listed stocks	21.65% (TWSE), 30% (OTC)	48% (EM)	35%
Domestic real estate	7.81%	25%	15%
Domestic public infrastructure (2)	1.28%	49% (other equity)	1.28%

# **Embedded Value & Appraisal Value**

NT\$BN, except for per share figures

Valuation date	2022/12/31	2023/12/31
In-force business investment yield	3.78% ~ Year 2042 4.74% for NTD policies 4.43% ~ Year 2042 5.34% for USD policies (Equivalent investment yield: 4.12% Rolling over to 2023: 4.18%)	3.88% ~ Year 2043 4.75% for NTD policies 4.57% ~ Year 2043 5.35% for USD policies (Equivalent investment yield: 4.19%)
Risk discount rate	9.5%	9.5%
Adjusted net worth	520	652
Value of in-force business	780	835
Cost of capital (CoC)	-311	-348
Value of in-force business (After CoC)	469	488
Embedded Value (EV)	988	1,140
EV / per share	155.6(74.9)	179.5(77.7)
Future one year's new business investment yield	2.60% ~ Year 2042 4.56% for NTD policies 5.19% ~ Year 2042 5.27% for USD policies	2.62% ~ Year 2043 4.58% for NTD policies 5.21% ~ Year 2043 5.28% for USD policies
Value of future one year's new business (After CoC)	27.5	28.0
Appraisal Value (AV)	1,229	1,386
AV / per share	193.6(93.2)	218.2(94.5)

Note: (1) EV/AV calculation does not include business of Cathay Life in China and Vietnam.

- (2) per share = per share of Cathay Life; (per share) = per share of Cathay FHC
- (3) The outstanding shares of Cathay Life in 2022 and 2023 are 6.35bn.
- (4) The outstanding shares of Cathay FHC in 2022 and 2023 are 13.19bn and 14.67bn, respectively.
- (5) Totals may not sum due to rounding.

Cathay Financial Holdings

# **Sensitivity Analysis**

### NT\$BN, except for per share figures

Valuation date	2023/12/31						
Assumption	Investment yield – 0.25%	Investment yield + 0.25%	Investment yield + 0.25% (capped) <sup>(1)</sup>	Base Case (Discount rate 9.5%)	Discount rate – 0.5%	Discount rate + 0.5%	
Adjusted net worth	652	652	652	652	652	652	
Value of in-force business	677	993	904	835	887	789	
Cost of capital (CoC)	-361	-335	-342	-348	-334	-360	
Value of in-force business (After CoC)	317	659	562	488	553	429	
Embedded Value	969	1,311	1,214	1,140	1,205	1,082	
EV / per share	152.6 (66.1)	206.4 (89.4)	191.2 (82.8)	179.5 (77.7)	189.7 (82.2)	170.3 (73.7)	
Appraisal Value	1,196	1,574	1,466	1,386	1,469	1,311	
Value of future one year's new business (After CoC)	24.5	31.6	29.0	28.0	30.3	25.9	
AV / per share	188.3 (81.5)	247.8 (107.3)	230.8 (99.9)	218.2 (94.5)	231.3 (100.2)	206.3 (89.3)	

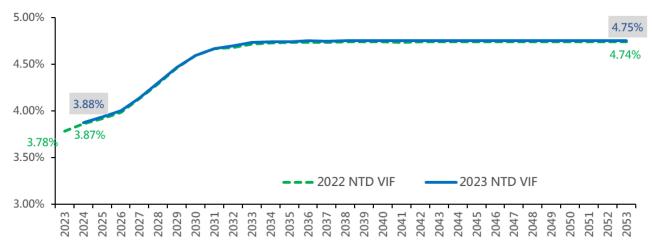
Note: (1) "Investment yield +0.25% (capped)": the investment return is capped by 4.75% for NTD policies and 5.35% for USD policies.

<sup>(2)</sup> Totals may not sum due to rounding.

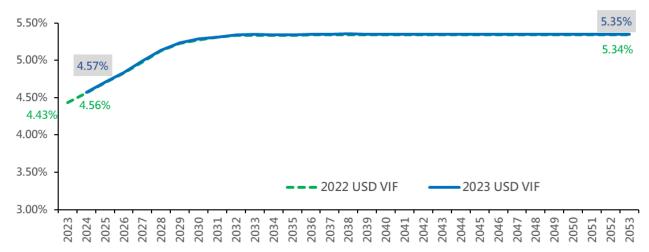


# **Economic Assumptions: In-force business investment yield**

■ Investment return assumptions for the value of in-force business of NTD-denominated policies as of the end of 2022 & 2023.

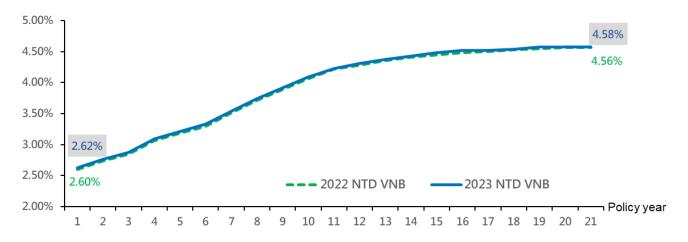


■ Investment return assumptions for the value of in-force business of USD-denominated policies as of the end of 2022 & 2023.

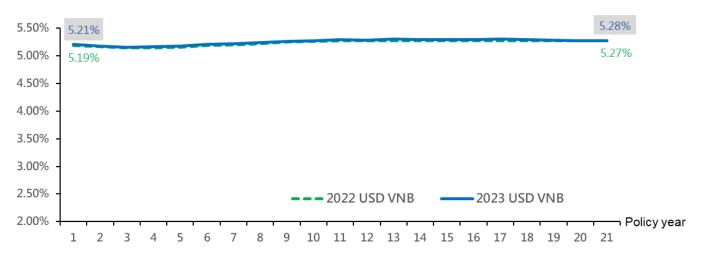


# Economic Assumptions: Future one year's new business investment yield

■ Investment return assumptions for the value of future one year's new business of NTD-denominated policies as of the end of 2022 & 2023.



■ Investment return assumptions for the value of future one year's new business of USD-denominated policies as of the end of 2022 & 2023.





Cathay Financial Holdings				FY24/			4Q24/
(NT\$MN)				FY23			4Q23
Income Statement Data (Consolidated)	FY22	FY23	FY24	% Chg	4Q23	4Q24	% Chg
Operating Income							
Net interest income	226,163	245,556	262,122	7%	63,164	67,297	7%
Net commission and fee	15,421	9,204	15,076	64%	3,878	3,659	-6%
Net earned premium	439,719	431,638	462,813	7%	126,244	138,129	9%
Change in liability reserve	(198,098)	(139,104)	(114,344)	-18%	(44,382)	(34,454)	-22%
Net claims payment	(438,283)	(461,707)	(498,373)	8%	(124,134)	(137,783)	11%
Investment income	132,185	39,173	117,374	200%	(31,272)	(15,081)	52%
Contribution from associates-equity method	2,266	1,951	2,555	31%	(69)	848	1335%
Other net non-interest income	(36,038)	29,656	(2,840)	-110%	21,502	16,768	-22%
Bad debt expense	(4,778)	(4,103)	(9,279)	126%	(1,930)	(2,915)	51%
Operating expense	(88,610)	(94,013)	(107,251)	14%	(25,552)	(30,680)	20%
Income before taxes	49,948	58,252	127,853	119%	(12,551)	5,790	146%
Income taxes	(11,986)	(6,738)	(16,626)	147%	4,321	2,083	-52%
Net income	37,962	51,514	111,227	116%	(8,230)	7,872	196%
Net income to parent company	37,359	50,929	110,270	117%	(8,323)	7,453	190%
EPS (NT\$)	2.58	3.24	7.29		(0.57)	0.51	
<u>Dividend Payout</u>							
Cash dividend per share	0.90	2.00					
Stock dividend per share	0.00	0.00					
Weighted average outstanding common shares (Millions of shares)	13,190	14,669	14,669				
Balance Sheet Data (Consolidated)							
Total assets	12,070,886	12,810,424	13,767,150				
Total shareholders' equity	611,708	801,446	906,527				
Equity attributable to parent company	598,840	788,055	888,692				
Operating Metrics							
ROAE (Consolidated)	4.98%	7.29%	13.02%				
ROAA (Consolidated)	0.32%	0.41%	0.84%				
Double leverage ratio(inc. preferred stock)	122%	118%	118%				
Capital Adequacy Metrics							
Capital Adequacy Ratio	127%	129%	136%				

### Notes

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<sup>(2)</sup> Totals may not sum due to rounding.



Cathay Life				FY24/ FY23			4Q24/ 4Q23
(NT\$MN) Income Statement Data (Consolidated)	FY22	FY23	FY24	% Chg	4Q23	4Q24	4Q23 % Chg
Net written premium	410,186	401,229	430,672	7%	117,621	129,722	10%
Net earned premium	409,196	400,118	428,935	7%	116,533	128,552	10%
Reinsurance commission earned	527	424	318	-25%	402	256	-36%
Fee income	10,804	11,728	13,542	15%	3,337	3,640	9%
Recurring investment income	242,608	259,730	272,669	5%	63,545	66,790	5%
Gain on disposal of investment	212,000	200,100	212,000	070	00,010	00,100	070
Realized gain (loss)-Equity	23,289	40,782	114,260	180%	7,933	20,459	158%
Realized gain (loss)-Debt	5,572	4,158	1,139	-73%	429	395	-8%
Gain on investment property	2,735	(70)	976	1496%	133	(948)	-810%
FX and others, net	(2,907)	(52,426)	(87,502)	-67%	(32,310)	(34,295)	-6%
Investment income, net	271,296	252,174	301,542	20%	39,730	52,401	32%
Other operating income	8,726	1,468	1,550	6%	311	313	1%
Separate account revenues	(933)	56,586	67,117	19%	14,143	11,867	-16%
Net claims payment	(398,511)	(429,157)	(475,850)	11%	(116,799)	(131,015)	12%
Changes in liability reserves	(188,389)	(147,994)	(112,991)	-24%	(44,394)	(34,327)	-23%
Acquisition and commission expense	(30,977)	(33,700)	(38,537)	14%	(7,060)	(10,647)	51%
Other operating costs	(6,729)	(6,358)	(8,486)	33%	(1,702)	(2,491)	46%
Financial cost	(3,817)	(4,802)	(7,418)	54%	(1,362)	(2,302)	69%
Separate account expense	933	(56,586)	(67,117)	19%	(14,143)	(11,867)	-16%
Operating expense	(32,301)	(27,981)	(32,240)	15%	(7,977)	(9,140)	15%
Net non-operating income	1,859	2,755	2,538	-8%	639	773	21%
Income taxes	(7,513)	(1,907)	(5,624)	195%	4,446	3,821	-14%
Net income	34,169	16,766	67,280	301%	(13,895)	(166)	99%
Net income to parent company	33,667	16,343	66,883	309%	(13,919)	(227)	98%
Balance Sheet Data							
Total assets	8,172,430	8,536,002	9,094,382				
General account	7,517,003	7,808,336	8,303,423				
Separate account	655,427	727,666	790,958				
Reserves for life insurance liabilities	6,794,562	6,919,383	7,146,011				
Total liabilities	7,706,641	7,908,127	8,376,708				
Total shareholders' equity	465,789	627,875	717,673				
Equity attributable to parent company	456,817	618,419	704,497				
Operating Metrics							
First Year Premium(FYP)	129,343	132,871	154,103				
Annualized FYP(APE)	42,434	47,415	57,793				
Expense ratio	12.8%	13.7%	15.7%				
13-M persistency ratio	97.7%	97.3%	97.9%				
25-M persistency ratio	96.6%	95.4%	95.3%				
ROAE	5.66%	3.07%	10.00%				
ROAA	0.42%	0.20%	0.76%				
Capital Adequacy Metrics							
RBC ratio (Standalone)	316%	323%	359%				

### Notes:

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Cathay United Bank (NT\$MN)				FY24/ FY23			4Q24/ 4Q23
Income Statement Data (Consolidated)	FY22	FY23	FY24	% Chg	4Q23	4Q24	% Chg
Operating Income							
Net interest income	48,704	51,743	60,913	18%	13,243	16,046	21%
Net fee income	18,246	20,844	27,973	34%	5,129	6,951	36%
Investment income	6,711	13,476	18,334	36%	1,012	2,739	171%
Other income	1,180	835	602	-28%	218	118	-46%
Net operating income	74,841	86,898	107,822	24%	19,602	25,853	32%
Operating expenses	(38,307)	(45,752)	(51,840)	13%	(12,655)	(14,555)	15%
Pre-provision profit	36,534	41,146	55,982	36%	6,947	11,298	63%
Net provisions for possible losses	(5,524)	(5,077)	(9,211)	81%	(1,869)	(2,697)	44%
Income before taxes	31,010	36,069	46,770	30%	5,078	8,601	69%
Income tax	(5,299)	(7,102)	(8,430)	19%	(1,532)	(1,501)	-2%
Net income	25,712	28,967	38,341	32%	3,546	7,100	100%
Net income to parent company	25,590	28,805	37,780	31%	3,477	6,741	94%
Balance Sheet Data							
Total assets	3,887,031	4,233,701	4,606,285				
Loans, net	2,045,082	2,280,571	2,679,233				
Financial assets	1,268,349	1,403,347	1,234,617				
Total liability	3,645,307	3,957,835	4,306,237				
Deposits	3,246,162	3,543,558	3,848,586				
Financial Debenture Payable	37,147	27,100	12,700				
Total shareholders' equity	241,724	275,866	300,048				
Equity attributable to parent company	237,734	271,931	295,390				
Operating Metrics							
Cost income ratio	51.18%	52.65%	48.08%				
ROAE	10.44%	11.19%	13.31%				
ROAA	0.70%	0.71%	0.87%				
Assets Quality (Standalone)							
NPL	1,510	2,519	2,943				
NPL ratio	0.08%	0.11%	0.11%				
NPL provisions	32,459	36,609	42,528				
Coverage ratio	2150%	1453%	1445%				
Capital Adequacy Metrics (Standalone)							
BIS ratio	15.4%	15.8%	15.2%				
Tier 1 ratio	12.9%	13.7%	13.3%				
CET1 ratio	11.0%	12.0%	11.7%				
LDR (Standalone)							
Total LDR	62.4%	64.1%	69.8%				
TWD LDR	75.4%	79.8%	79.8%				
FX LDR	25.8%	22.5%	34.4%				
Notoc							

### Notes:

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<sup>(2)</sup> Totals may not sum due to rounding.



Cathay Century				FY24/			4Q24/
(NT\$MN)				FY23			4Q23
Income Statement Data (Consolidated)	FY22	FY23	FY24	% Chg	4Q23	4Q24	% Chg
Premium income	30,266	34,273	38,559	13%	8,958	9,623	7%
Net written premium	22,084	24,022	26,417	10%	6,671	7,006	5%
Net earned premium	21,703	23,448	25,343	8%	6,019	6,606	10%
Reinsurance commission earned	900	1,117	1,230	10%	284	296	4%
Fee income	49	50	54	9%	11	14	24%
Investment	595	948	1,407	48%	(38)	187	597%
Interest income	636	674	859	28%	182	238	31%
Other investment income, net	(41)	275	548	100%	(220)	(51)	77%
Other operating income	157	51	67	30%	(39)	19	150%
Net claims payment	(29,677)	(23,240)	(12,534)	-46%	(3,262)	(3,408)	4%
Changes in liability reserves	(9,709)	8,891	(1,354)	115%	11	(127)	1215%
Commissions and other operating costs	(3,916)	(4,376)	(4,689)	7%	(1,193)	(1,241)	4%
Operating expenses	(4,636)	(5,374)	(6,353)	18%	(1,451)	(1,780)	23%
Operating income	(24,533)	1,514	3,172	109%	344	566	65%
Net non-operating income	8	12	23	92%	12	23	83%
Income taxes	4,904	(281)	(558)	99%	(82)	(155)	89%
Net income	(19,622)	1,246	2,637	112%	275	434	58%
Balance Sheet Data							
Total assets	60,596	55,446	65,503				
Total stockholders' equity	12,800	14,982	17,947				
Operating Metrics							
Gross Combined ratio	196.6%	88.7%	87.3%				
Net Combined ratio	216.2%	101.6%	91.2%				
ROAE	-144.03%	8.97%	16.01%				
ROAA	-35.52%	2.15%	4.36%				
Capital Adequacy Metrics							
RBC ratio (Standalone)	369%	351%	365%				

### Notes:

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