Impact Assessment Results of Material Issues

With the results of identification and impact assessment, we further deliberated our sustainability strategy with senior managers and the sustainability team. Based on double materiality, we confirmed and prioritized 19 material CS issues according to "Level of Operational Impact," "Level of Stakeholder Concern," and "Level of Sustainable Development Impact," and then created a Material Issue Matrix.

Cathay's Material Issues and Prioritization

Sustainability	Cathay's Material Issues	Priority
G Governance	Corporate Governance and Ethical Corporate Management	1
G Governance	Business Performance	2
G Governance	FinTech/ Digital Transformation and Innovation	3
G Governance	Privacy and Information Security	4
S Society	Talent and Skill Development	5
E Environment	Environmental Impact of Operations	6
G Governance	Risk and Crisis Management	7
G Governance	Financial Crimes and Anti-Fraud	8
E Environment	Financial products with environmental / social benefits	9
E Environment	Responsible Investment and Financing	10
S Society	Health promotion and life security	11
E Environment	Decarbonization Strategy for Financial Assets	12
G Governance	Regulatory Compliance	13
S Society	Financial Planning and Services	14
S Society	Financial Inclusion	15
S Society	Employee health and well-being	16
S Society	Helping the Underprivileged	17
S Society	Customer Relationship Management	18
S Society	Attracting and Retaining Talents	19

Cathay's Materiality Matrix