

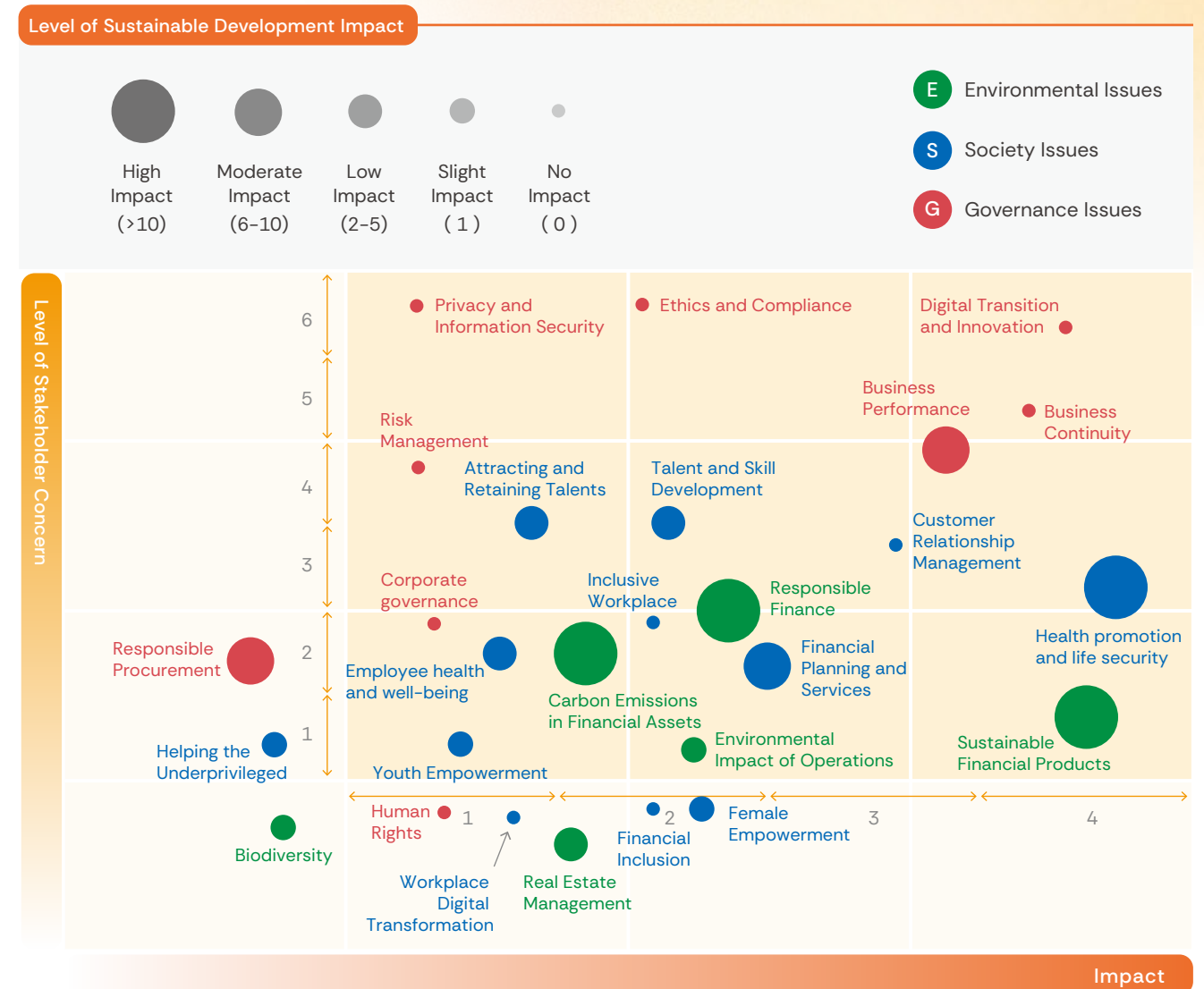
■ Impact Assessment Results of Material Issues

With the results of identification and impact assessment, we further deliberated our sustainability strategy with senior managers and the sustainability team. Based on double materiality, we confirmed and prioritized 19 material CS issues according to "Level of Operational Impact," "Level of Stakeholder Concern," and "Level of Sustainable Development Impact," and then created a Material Issue Matrix.

Cathay's Material Issues and Prioritization

Sustainability	Cathay's Material Issues	Priority
● E Environment	Sustainable Financial Products	1
● E Environment	Responsible Finance	2
● G Governance	Business Continuity	3
● G Governance	Business Performance	4
● S Society	Health promotion and life security	5
● S Society	Attracting and Retaining Talents	6
● G Governance	Ethics and Compliance	7
● G Governance	Digital Transition and Innovation	8
● S Society	Customer Relationship Management	9
● E Environment	Carbon Emissions in Financial Assets	10
● G Governance	Privacy and Information Security	11
● S Society	Financial Planning and Services	12
● S Society	Inclusive Workplace	13
● G Governance	Corporate governance	14
● S Society	Talent and Skill Development	15
● S Society	Occupational Safety and Health	16
● G Governance	Risk Management	17
● E Environment	Environmental Impact of Operations	18
● S Society	Youth Empowerment	19

Cathay's Materiality Matrix



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